November 2018

Date	City	Agency	Time	Workshop	Type	Location	Catalog Course Code	Activity Code
11/5/18	Nashville	All	8:30am-12:00pm	G.R.E.A.T. Customer Service	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	CFW1000	HR-CFG110518-001
11/5/18	Nashville	All	1:00pm-4:00pm	G.R.E.A.T. Customer Service	Training for Trainers	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	CFGT1000	HR-CUSTFT4T110518-001
11/6/18	Nashville	All	8:30am-2:30pm	Respectful Workplace: A Manager's Guide to Preventing Workplace Harassment	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	RWMG1000	HR-RWMG110618-001
11/6/18	Nashville	All	8:30am-12:00pm	Respectful Workplace: A Staff's Guide to Preventing Workplace Harassment	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	RWST1000	HR-RWS110618-001
11/7/18	Nashville	All	8:30am-12:30pm	Performance Coaching	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	PC1000	HR-PC110718-001
11/7/18	Nashville	All	1:30pm-4:30pm	Performance Coaching	Training for Trainers	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	PCT4T1000	HR-PCT4T110718-001
11/8/18	Nashville	All	8:00am-12:00pm	S.M.A.R.T. Performance Planning	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	STW100	HR-SMART110818-001
11/8/18	Nashville	All	1:00pm-4:00pm	Get S.M.A.R.T.er: Coaching for Higher Performance	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	GSPM1000	HR-GSPM110818-001
11/13/18	Nashville	All	8:30am-12:30pm	Developing Direct Reports and Others	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	DDR1000	HR-DDR111318-001
11/1318	Nashville	All	1:30pm-4:30pm	Developing Direct Reports and Others	Training for Trainers	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	DDRT4T1000	HR-DDRT4T-111318-001

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Date	Location	Audience	Time	Course	Type	Address	Code	Class ID
11/15/18	Nashville	All	8:30am-12:00pm	Pre-Supervisory: Is This for Me?	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	PST1000	HR-PST111518-001
11/15/18	Nashville	All	1:00pm-4:00pm	Pre-Supervisory: Is This for Me?	Training for Trainers	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	PST1001	HR-PSTT4T-111518-001
11/19/18	Nashville	All	8:30am-12:00pm	S.T.A.R. Principles of G.R.E.A.T. Customer Service	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	STAR2000	HR-STAR2-111918-001
11/19/18	Nashville	All	1:00pm-4:00pm	S.T.A.R. Principles of G.R.E.A.T. Customer Service	Training for Trainers	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	START4T10	HR-START4T-111918-001
11/26/18	Nashville	All	8:30am-12:30pm	Quality Decision Making	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	QDMG2014	HR-QDM112618-001
11/26/18	Nashville	All	1:30pm-4:30pm	Quality Decision Making	Training for Trainers	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	QDMT4T1000	HR-QDMT4T112618-001
11/27/18	Nashville	All	8:30am-12:00pm	Planning and Priority Setting	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	PAPS1000	HR-PAPS112718-001
11/27/18	Nashville	All	1:00pm-4:00pm	Planning and Priority Setting	Training for Trainers	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	PAPST4T1000	HR-PAPST4T112718-001
11/28/18	Nashville	All	8:30am-12:30pm	Competency and Behavioral Based Interviewing	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	CBBIW1000	HR-CABBI-112818-001
11/28/18	Nashville	All	1:30pm-4:30pm	Competency and Behavioral Based Interviewing	Training for Trainers	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	CABBIT4T100	HR-CABBIT4T112818-001
11/29/18	Nashville	All	8:30am-12:00pm	Effective Communication	Open Enrollment	312 Rosa L. Parks Blvd. | 3rd Floor | Training Room 9	EC1000	HR-EC112918-001

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11/29/18	Nashville	All	1:00pm-4:00pm	Effective Communication	Training for Trainers	312 Rosa L. Parks Blvd.	3rd Floor	Training Room 9	ECT4T1000	HR-ECt4t112918-001